READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading

comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and

directions are given for each part. You are encouraged to answer as many questions as possible within

the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test

book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are

given below each sentence. Select the best answer to complete the sentence. Then mark the letter

(A), (B), (C), or (D) on your answer sheet.

107. An interview with author Tito Flores about 105. Mr. Johansson ------- accepted the job offer

------- new book will be broadcast tonight. he received from Saco Bike Works.

(A) himself (A) quicken

(B) him (B) quickly

(C) his (C) quicker

(D) he (D) quickness

102. Perend Trail’s new hiking boots will be 106. To expand its global reach, Amity Spas will

available in brown ------- black leather. ------- open its franchise opportunities to

(A) nor international prospects.

(B) yet (A) soon

(C) and (B) almost

(D) so (C) recently

(D) already

103. Mr. Ruotolo’s ------- on the new tax changes

is scheduled for 10:00 a.m. 107. The second-generation XR1280 unit is

(A) present ------- to its predecessor, except for its

(B) presented reduced weight.

(C) presentable (A) equally

(D) presentation (B) equal

(C) equals

104. Boyd Street Market is Mapleton’s largest (D) to equal

retailer of foods ------- around the world.

(A) toward 108. Zarmeni Mining has been evaluating the

(B) from benefits of building a mine at the ------- site.

(€) above (A) proposed

(D) plus ) structured

(B

(C) unlimited

(D) educated

80

109.

110.

111.

112.

113.

114.

Vice President Ramos will not make -------

decisions until more feedback has been

gathered.

(A) whether

(B) what

(C) over

(D) any

If you have ordered more than two items,

be aware they may arrive in separate -------.

(A) payments

(B) sequences

(C) packages

(D) receipts

Candidates for the open position must have

good interpersonal skills and ------- working

with clients.

(A) experience

(B) experienced

(C) experiencing

(D) to experience

Chong Kim was ------- recommended for the

position of merchandise manager for Corbin

Furniture Mart.

(A) thickly

(B) currently

(C) securely

(D) highly

Once the returned item is received, a

refund will appear on your credit-card

statement ------- five business days.

(A) within

(B) during

(C) since

(D) when

The printer on the second floor will be out of

------- until the technician arrives on Friday.

(A) purpose

(B) variety

(C) service

(D) repair

115.

116.

117.

118.

119,

120.

Sales of our computer software were good

last quarter, but sales for our mobile

applications have been even -------.

(A) strong

(B) stronger

(C) strongly

(D) strongest

Upon request, the guests at Olane Hotel

will be provided vouchers ------- free ~

parking.

(A) on

(B) to

(C) with

(D) for

Please review the projected sales figures in

the spreadsheets that ------- to the e-mail.

(A) is attaching

(B) had attached

(C) attachment

(D) are attached

During tourist season, selling handmade

crafts is a ------- source of income for local

residents.

(A) contented

(B) dependable

(C) flavorful

(D) patient

Everyone at the annual Tirnaco exposition

seemed ------- by the new products on

display.

(A) excite

(B) excitement

(C) excited

(D) excitedly

This Saturday, Ritesense customers will

have the opportunity to sample a ------- of

Health Bar products.

(A) nutrition

(B) selection

(C) placement

(D) management

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a

TEST3 81

121.

122.

123.

124.

125.

82

Ms. Wong has expressed ------- in leading

the city’s planned beautification project.

(A) interest

(B) interests

(C) interesting

(D) interestingly

Mr. Choo was chosen to head the

committee for consumer protection from a

------- pool of candidates.

(A) sizable

(B) practiced

(C) consecutive

(D) missing

Please save spreadsheets periodically

when updating them to prevent data from

(A) is lost

(B) lost

(C) being lost

(D) losing

------- Gyoh Company’s marketing push,

new orders for cash registers decreased

slightly in the third quarter.

(A) As

(B) If

(C) However

(D) Despite

All members of the sales team must attend

next Thursday’s meeting so that ------- can

see the sales forecast presentation.

(A) one

(B) someone

(C) everyone

(D) either one

126.

127.

128.

129.

130.

The updated medical-records system will

anaes that patients and doctors can easily

access accurate information.

(A) ensure

(B) allow

(C) accept

(D) provide

Up until last year, we marketed our services

------- through our online partner, Yoder

Tech.

(A) exclusive

(B) exclusivity

(C) exclusiveness

(D) exclusively

President Grimaud would like to thank the

marketing department for ------- the

mislabeling issue to her attention.

(A) showing

(B) telling

(C) bringing

(D) making

Please be patient as the IT department

works ------- service to your business

application.

(A) to restore

(B) restoration

(C) restored

(D) had restored

Markley Corporation’s earnings have risen

steadily despite significant fluctuations -------

the stock market.

(A) about

(B) in

(C) through

(D) onto

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text.

Four answer choices for each question are given below the text. Select the best answer to complete

the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

This notice “7377 Your reservation for two double rooms, with check-in on Sunday, March 5, and

checkout on Thursday, March 9. | see here that you have a special request for one extra set of

blankets and two extra pillows in each room; please note “730. the items will be placed in each

room, on top of the dresser. There will be no extra charge for this request.

"7330 check-in time is at 3:00 p.m., and checkout is at noon. Some people wish to check in at an

earlier time or check out at a later time. ------- . This will help us ensure that we can accommodate

your scheduling needs. We look forward to having you stay with us.

131. (A) will be confirmed 134. (A) If these days suit you, please let us know so

(B) confirms we can reserve a shuttle for you.

(C) is a confirmation (B) For example, some people need a reservation

(D) confirm with all meals included.

(C) If this is your case, please give us a call 24

132. (A) which hours in advance of your arrival.

(B) what (D) You can always request a wake-up call by

(C) these contacting the receptionist.

(D) that

133. Apparently

(A)

(B) As a reminder

(C) In an emergency

(D) However

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TEST 3 83

Questions 135-138 refer to the following e-mail.

To: claimscenter@cheapsure.com

From: lgreenberg@cheapsure.com

Date: November 15

Re: Updates to Office Layout

Dear Claims Specialists:

On January 1, Cheapsure will begin offering homeowners insurance as well as automobile

insurance. This exciting a5 will require a surge in hiring and adjustments to the layout of our

office space. Tomorrow, | will hold a meeting at 2:00 p.m. in the main conference room to discuss

the 36. changes. We have a7 flexibility with the floor plan and would like your input. ---=--- .

138

Sincerely,

Lee Greenberg

Facilities Administrator

135. (A) performance 138. (A) Some current employees will switch

(B) merger departments.

(C) relocation (B) Attached is a map of our new desk

(D) addition assignments.

(C) Your attendance is thus strongly

136. (A) necessarily encouraged.

(B) necessity (D) Productivity is expected to double

(C) necessary afterward.

(D) necessities

137. (A) some

(B) each

(C) overly

(D) very

84

Questions 139-142 refer to the following instructions.

Before making travel arrangements, all Saffler Bank employees "739. authorization. Only after

approval has been granted can travel plans be made. To request authorization, fill out the first side

of the Travel Reimbursement Form. Here you will provide the reason for your “qa0. Next, submit

the form a an estimate for the cost of travel to your destination. Upon returning, do not forget to

fill out the second side of the form, where you will report mileage and expenses. Inclusion of

receipts is required. Expenses for which you cannot show a receipt, such as parking meters and

ti | imb ble. ------ .

ips, are also reimbursable. --7--

139. (A) will receive 142. (A) Itis customary to leave a tip.

(B)} must receive (B) Parking is limited, so arrive early.

(C) had received (C) These expenses should be supported with a

(D) are receiving written statement.

(D) However, routine travel does not require

140. (A) trip managerial approval.

(B) decision

(C) situation

(D) appointment

141. (A) along with

(B) taken from

(C) according to

(D) in the event of

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EL

TEST3 85

Questions 143-146 refer to the following announcement.

Mason Brothers Makes Major Organizational Change

We at Mason Brothers, Inc., are making a significant change to our corporate operations. To

improve our focus on our customers’ needs, we have adopted an organizational system that

employs regional offices. This new system will allow us to analyze the demands of our customers

based on their “Ta” Consequently, we “7aa able to more quickly supply building and

maintenance items in the regions of the country where they are most in demand. This change will

/ also help us to better support our managers as they work to improve the operations of the

individual stores they oversee.

lam confident that “745, of our business plan will lead to greater customer satisfaction. For over

30 years, listening to our customers has been an integral component of our corporate strategy.

146.

— Max Mason, President and CEO

143. (A) age 146. (A) Mason Brothers was founded more than

(B) gender 40 years ago.

(C) income (B) Rest assured that customers will remain

(D) location our top priority.

(C) We have also increased the marketing

144. (A) were budgets for each location.

(B) will be (D) Customers will soon have more payment

(C) had been options.

(D) will have been

145. (A) implementing

(

(B) an implement

(C) when implemented

(D) the implementation

86

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles,

e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the

best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following contract.

Pinnacle Sports Club Membership Agreement

Member Name: Mary Swansone

Membership Type: 12 months

Begin Date: September 5

Enrollment Fee: $25

Monthly Dues: $32 per month

Payment Method: Credit card

Thank you for joining Pinnacle Sports Club. As a club member, you have unlimited

access to all gym equipment, fitness classes, and the swimming pool. Please present

your membership card to the front-desk attendant upon entry. If for any reason you

need to discontinue your membership before the 12-month contract period has

expired, you must write a letter and send it by mail to the Pinnacle Sports Club,

171 Aqua Street, Germantown, California 95913. A penalty will apply.

Signed: Mary Swansone

147. What is suggested about Ms. Swansone? 148. Why would Ms. Swansone be required to

(A) She recently moved to California. submit a letter?

(B) She has not paid her enrollment fee. (A) To cancel her membership

(C) She is an instructor in a fitness class. (B) To gain access to special equipment

(D) She has entered into a one-year (C) To pay with a different credit card

contract. (D) To receive a replacement membership

card

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TEST3 87

Questions 149-150 refer to the following text-message chain.

((

ee )

. Harry Matthews (i:19 AM.)

Hi Linhan. Did you already e-mail me

the list of this week” s invoices?

~ Linhan Xu (12 24M)

Yes. I sent it over earlier today with the |

. sales- calls records.

Harry Matthews (1: 25 A. M. ,

Really? I hope I didn’t delete it. Did

you accidently send the e-mail to

149. What is the purpose of the text-message

chain?

(A) To determine whether information has

Harvey Mattson?

Linhan Xu (11:28 A.M.)

Oh, wait — it looks like I forgot to

it! Til gend i it over now.

Harry Matthews (li: £30 A, iM )

Just got it. Thanks!

150.

evens)

f

At 11:25 a.m., what does Mr. Matthews

imply when he writes, “Really?”

(A) He needs the documents right away.

been sent (B) He deleted the sales-calls records.

(B) To understand why a decision has (C) He cannot find the attachment.

changed (D) He sent the attachment to Mr. Mattson

(C) To provide instructions on deleting a file

(D) To decide who will deliver a

presentation

88

in error.

Questions 151-152 refer to the following e-mail.

- From: ae el | jovanie.blum@messickfmc.com - | -

To: ee | [asvoboda@nyzcomputing.com . E :

Date: | [5 May te

Subject: ne fl Financial consulting : Eo

Dear Mr. Svoboda:

earliest convenience at 1-267-555-0184.

| Sincerely,

Jovanie Blum

\_| My name is Jovanie Blum, and I am a consultant with Messick Financial Management

| Company. My company specializes in international funds, and we have experts on tax law

| in France and Germany. As your computer firm expands its operations into Germany, our

experts can provide valuable advice to your employees who will be sent to Berlin.

| To find out more about what we can do for your employees, please contact me at your

151. Why does Ms. Blum most likely want to

meet with Mr. Svoboda?

(A) To apply for a job in Berlin

(B) To sell her company’s services

(C) To discuss business opportunities in

Asia

(D) To review changes in a city’s tax code

152. How could Messick Financial Management

help Mr. Svoboda’s company?

(A) By providing information about the

German computer industry

(B) By recruiting employees to work in

Europe

(C) By recommending international travel

services

(D) By giving financial advice to his

company’s staff

GO ON TO THE NEXT PAGE

ee ad

TEST3 89

Questions 153-155 refer to the following customer review.

€59G & | https://www.therightvenue.com.au/customer\_reviews\_ — |

see.

Customer Reviews

srescimianreuroanan

re ok teh ; Myc company vy Facenitly held a banquet 2 at ‘the Calla Courtyard, ‘and it

12 April \_ was the perfect venue for our event. Initially, | was hesitant to book

pn » the space because it had only recently opened to the public and

Elena Patterson there were no customer reviews yet. — [1] — .| decided to give it

a try anyway.

Although it was a little expensive, the setting was absolutely

\_ stunning. — [2] —. The Calla Courtyard has a magnificent view

\_ of the bay. The staff had arranged the seats in the hall so that the

| guests could view the sunset through the large glass windows.

\_ One thing to note is that while the facility does have a kitchen

i available for use, it is quite small and not well-stocked. — [3] —.

\_ Allin all, | was pleased with my decision and would definitely

\_ consider this place again for future events. — [4] —

153. What is indicated about the Calla

Courtyard?

(A) It is a relatively new rental space.

155. In which of the positions marked [4], [2], [3],

and [4] does the following sentence best

belong?

(B) It was recently renovated.

(C) It is a popular venue for business

events.

“For this reason, it might be wise to hire a

full-service catering company.”

(D) It features an outdoor seating area. e ei

. C) [3]

154. What was Ms. Patterson particularl (

P y (D) [4]

90

impressed by?

(A) The friendliness of the staff

(B) The low cost of the rental

(C) The seating capacity of the hall

(D) The beauty of the surroundings

Questions 156-158 refer to the following postcard.

Hartridge University School of Business

Dear Ms. Wu:

As the Hartridge University School of Business prepares the 100th-anniversary

edition of the Alumni Directory, we are reviewing the information we have on file

for all graduates of our programs. We need your assistance in checking the accuracy

of the records we have for you. We want to be certain that your biography, career ~

summary, and contact information are up-to-date.

Please call us at 207-555-0125 between 9 A.M. and 9 PM. Monday through Friday. At

the voice prompt, enter this unique number: 293883. A representative will then go

over your file with you and record any corrections or updates that you give.

Note that we need to hear from you by March 31. Thank you for your time and

attention.

Jutta Verhoeven

Director of Alumni Relations

156. Why is Ms. Verhoeven contacting Ms. Wu? 158. According to the postcard, what must

(A) To issue an invitation to an anniversary Ms. Wu provide at the start of the call?

party (A) Anew phone number

(B) To request verification of some (B) An old account password

information (C) A personal identification number

(C) To provide advice on a career (D) Apayment confirmation code

opportunity

(D) To offer a discount on a publication

157. What does the postcard indicate about

Ms. Wu?

(A) She teaches at Hartridge University.

(B) She is writing a biography of a business

leader.

(C) She plans to make a donation to the

alumni association.

(D) She is a graduate of Hartridge’s

business school.

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TEST3 91

Questions 159-162 refer to the following online chat discussion.

159. For what aspect of the project is

60-2

Mario Lizzardi (11:09 A.M.) Team, sorry to bring this up early on a Monday, but the due

date to submit our end-of-year report is coming up. We should

aim to have each of our sections done by Wednesday so we can

put everything together before the Friday deadline. I am almost

done with the information for the technology section. ,

Karthik Durav (11:14.A.M.) I have already written up descriptions of the program’s major

accomplishments. I just need to add the number of participants

and organizers involved in each, It won't take very long.

l have finished the Future Goals section. | still need to finish

the Predicted Budget Needs section, but I'd like to consult

with some of you first.

Paola Rossi (11:15 A.M.)

Mario Lizzardi (11:15 A.M.) | can’t help you with that. I don’t have access to that

information—only you and Human Resources have access

to the participant lists.

Karthik Durav (11:17.A.M.) Don’t worry, Mario. Paola, 1 could help to outline budget needs

with you tomorrow. Anything else?

Paola Rossi: (11:18 A.M.)

That’s it. Depending on how much we finish, we could develop

a timeline for finalizing the report this week.

«|

«| Te

Mr. Lizzardi most likely responsible? (A) On Monday

(A) Production (B) On Tuesday

(B) Budget (C) On Wednesday

(C) Technology (D) On Thursday

(D) Personnel

161. When does Mr. Durav suggest meeting?

162. At 11:18 a.m., what does Ms. Rossi most

160. Why does Mr. Lizzardi decline to help out?

92

(A) He does not have time to work with

Ms. Rossi.

(B) He has to attend a technology meeting.

(C) He cannot access the budget.

(D) He does not have information on

participants.

likely mean when she writes, “That’s it’?

(A) She does not need any other help.

(B) She found the file she needs.

(C) She selected a new team logo.

(D) She has finished the end-of-year report.

Questions 163-166 refer to the following article.

Iwoni Media in the News

TORONTO (1 May)—Publisher Iwoni Media

announced on Friday morning that new issues

of Energy Run would not be released

according to the book’s regular monthly

publishing schedule. — [1] —.

The company’s decision is connected to plans

to modernize its printing facility by replacing

the now-obsolete machinery on which the

legendary comic book is printed. — [2] —.

As the word spread on Friday of the decision

to halt publication, fans rushed to buy what

many feared might be the last issue, — [3] —.

Iwoni Media’s online store is reportedly the

only place where the publication is. still

available.

Iwoni Media’s spokesperson, Jon Emanuel,

stated that the new printing facility should be

up and running within four months and that

the next issue of Energy Run will arrive on

newsstands shortly after that. — [4] —.

“Fans should not worry,’ Mr. Emanuel said.

“Their favourite characters will be back

soon.”

163. What is the purpose of the article? 165. What did Mr. Emanuel announce?

(A) To summarize the plot of a popular (A) Anew character will be introduced.

comic book (B) A publication will become available

(B) To publicize the opening of an online again.

store (C) Some newsstands will be closed.

(C) To report on a company’s recent (D) Some book prices will be reduced.

earnings

(D) To describe a change in a company’s 166. In which of the positions marked [1], [2], [3],

operations and [4] does the following sentence best

belong?

164. What i ted ab les of E

ne Suggested about sales of Energy “To that end, the company has invested

; $100,000 in new equipment.”

(A) They increased suddenly.

(B) They will be reported online. (A) i

(C) They were expected to be low. © eI

(D) They were calculated incorrectly. Dy ty

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TEST3 93

Questions 167-169 refer to the following notice.

Dear Customers,

After 45 years in business, Ghearey Garden Goods locked its doors for the final time

on Saturday, January 10. As many of you know, I purchased a farmhouse in the

country several years ago, and | had been driving three hours a day to get to the store

and back. While I am saddened to walk away from this business, it is just no longer

sustainable for me to spend so much time in transit.

My grandfather, Timothy Ghearey, who built the business nearly 60 years ago before

handing it off to me, always said that his favorite part about running a retail store was

serving the needs of his community. | echo this sentiment. Words cannot express

how rouch joy | have received from interacting with all of you, and J want you to

know how much I value your dedicated support over all these years.

Thank you for understanding what a truly difficult decision this was. But while the

physical Ghearey Garden Goods location is closing, ghearygardengoods.com will

remain a resource for home gardeners through our Web site. I will keep adding

educational blog posts and articles as I have time.

Thank you for your support!

Jerry Sandersow

Jerry Sanderson

Ghearey Garden Goods

167. Why did Ghearey Garden Goods close? 169. What will people continue to find on the

(A) The building is being renovated. Web site?

(B) The rent costs became too expensive. (A) Photographs of a farmhouse

(C) The commute was too long for the (B) Discount coupons

owner. (C) Instructions for gardeners

(D) An open management position could (D) Alist of recommended stores

not be filled.

168. What does Mr. Sanderson indicate in the

notice?

(A) New competitors have entered the

marketplace.

(B) The business was founded by a family

member.

(C) The store’s staff members are reliable.

(D) The demand for gardening supplies has

increased.

94

Questions 170-171 refer to the following article.

CHICAGO (January 8)—Local \_ retailer

Derbyshire Company, which sells clothes,

household goods, and other items through its

twelve Illinois stores, announced today that it

will be buying the popular bookseller Lillard,

Inc. The two companies will remain

independent of each other until April 30, when

all Lillard’s merchandise—books, music, and

other media—will be transferred to the

Derbyshire Company stores.

Derbyshire Company CEO, Cynthia

Schulman, stated that her company “could not

be more pleased to bring customers the

expanded selection of merchandise gained

from this merger with Lillard, Inc.”

Meanwhile, Lillard’s president Steven

Paulson announced that “from our point of

view, this was a perfect opportunity for

collaboration.” Paulson will stay on after the

acquisition with a job title yet to be

announced. The companies said they began

talks eleven months ago but waited until the

new year to announce the news.

170. What is the purpose of the article? 171. What is indicated about Mr. Paulson?

(A) To announce the selection of a new (A) He is taking on a role at Derbyshire

CEO at Derbyshire Company Company.

(B) To describe events at a store's (B) He is retiring from Lillard, Inc.

anniversary (C) He is starting a new company.

(C) To notify the public of a business (D) He is moving to Chicago.

acquisition

(D) To attract applicants for job openings

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TEST3 95

Questions 172-175 refer to the following e-mail.

96

- To: - al teamleaders@ carfield.co.uk\_

From: | fjacobs @carfield.co.uk

: “Subject: a | ‘Workshops 7

S Date: o ‘ | 13 November

pte bb

Dear Team Leaders,

Thanks to you and your team members for attending our latest monthly workshop last

week. These workshops are a key feature of our employee training program, as we

consider it fundamental that our employees continue to learn new skills and perfect

existing ones.

I know everyone has already completed their workshop evaluations, but we would like

to obtain some more specific feedback to ensure that interesting and instructive

workshops continue to be offered. Please answer the following questions.

\* Were the exercises presented at the workshop related to employees’ responsibilities?

Have your team members been using the ideas presented?

\* What, if anything, would you leave out in future workshops? What could be done

better?

| © Were the facilitators knowledgeable and engaging? Do you think your team would

respond well to the same facilitators for other workshops?

Your perspectives on our workshops are invaluable. We would appreciate a response by

the end of this week, as we are planning to discuss any information you can provide at

our next management meeting next Tuesday.

Thanks for your cooperation,

Frank Jacobs

172. What is stated about the workshops?

(A) They are held annually.

(B) They feature well-known presenters.

(C) They are being offered by a new

173.

(

vendor.

D) They are important for employee

development.

What is implied about the completed

workshop evaluation?

(A) It did not gather specific details.

(

(

(

B) It has not been analyzed yet.

C) It was given to the wrong employees.

D) It has been the subject of a

presentation.

474. Why is a prompt reply requested?

175.

(A) Alist of attendees needs to be finalized.

(B) Responses will be discussed soon.

(C) Acontract is scheduled to be signed.

(D) Staff performance evaluations are due.

Who most likely is Mr. Jacobs?

(A) Aworkshop facilitator

(B) A team leader

(C) Asenior manager

(D) Asoftware developer

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TEST3 97

Questions 176-180 refer to the following article and label.

98

New Look for Rhee Poultry

LEEDS (17 February)—Rhee Poultry,

suppliers of fresh and frozen poultry,

announced on Monday a change to its

packaging practices. Starting on 31 October,

every package of chicken, duck, goose, and

turkey sold at retail will be labeled with the

city and country where the meat was

sourced.

According to company spokesperson

Insook Kim, Rhee will make modifications

to its production, packing, and shipping

facilities that will cost an estimated

£400,000 over a transition period of eight

months.

“The high price tag is more than worth it

to maintain the trust our customers have

always had in Rhee Poultry products,” added

Ms. Kim.

Rhee’s announcement was made

following criticism regarding transparency

in sourcing practices leveled at other meat-

packaging conglomerates that sell in the

United Kingdom, such as Supragood and

Char Bo Lynn, Inc.

“We felt it was in the best interests of

our customers to be proactive in this matter,”

said Ms. Kim.

RHEE POULTRY

Boneless Duck Breasts

1.5 kg

Raised in Rzeszow, Poland

Packed in Krakow, Poland

i

Only and always the best in poultry!

Notice something different about our packaging? Go to our Web site, www.rhee.co.uk,

to read about our recent changes.

176. According to the article, why did Rhee 179. Based on the label, what can be concluded

Poultry make a change? about the package?

(A) To lower production costs (A) It may contain some bones.

(B) To attract more customers (B) It was exported to Poland.

(C) To promote a new product line (C) It was packaged in an updated facility.

(D) To retain consumer confidence (D) It is labeled with an incorrect weight.

177. What is suggested about Supragood? 180. According to the label, what can customers

(A) It does not export poultry. find on the Web site’?

(B) Its customers are not pleased. (A) Some discount coupons

(C) Its headquarters is located in Leeds. (B) Directions to Rhee headquarters

(D) It offers discounts to new customers. (C) Names of the shipping managers

(D) Information about new packaging

178. In the article, the word “matter” in

paragraph 5, line 2, is closest in meaning to

(A) situation

(B) printing

(C) importance

(D) substance

GO ON TO THE NEXT PAGE

a

TEST3 99

Questions 181-185 refer to the following Web pages.

< https://www.akikohirota.co.jp/english D)

Te

Biography Books Blog Events

Born and raised in Chiba Prefecture, Akiko Hirota started writing short stories in English

in high school. She continued writing short fiction while completing her degree in English

literature at the Chiba Institute of Linguistics.

‘Two years ago Ms. Hirota won the “Best Short Story” prize at the 5th Annual New York

Writers Gala for her short story entitled, Dreaming of Maringd. She has participated in over

30 writers’ workshops, a number of which she has led, and has been a regular guest speaker

at the Writers United Forum. A collection of her short stories written thus far, including

Dreaming of Maringd, has been published by Jenson Publishing.

Lives Ensnared, Ms. Hirote’s first full-length novel, is inspired by her upbringing as the

daughter of two marine biologists. It tells the story of a group of amateur divers whose lives

were turned upside down following their discovery of a hitherto unknown species of shark.

Scheduled for release by mid-September, the novel is sure to appeal to a wide audience.

(\_hitps://www.zantreebooks.com NC)

“From the depths of the ocean comes a novel of mystery and suspense!”

—Diayu Ling, Sun National Times

7"

Altered Existence is the first novel by Japanese author Akiko Hirota. When

Hiroko Jitsukawa and her friends learned that they had discovered a new shark

species, they were quite excited, fully expecting fame and fortune. What they

got instead was a sca of trouble that would completely upend their lives.

Release date: September 15

$25.95. 287 pages, hardcover

Pre-order this title or purchase any other of Zantree Books offerings at

www.zantreebooks.com

100

181. What is indicated about Ms. Hirota? 184. What is indicated about Zantree Books?

(A) She began writing fiction as a teenager. (A) It has an office in New York.

(B) She used to teach English literature at (B) It hosts annual writers’ events.

university. (C) It sells books on its Web site.

(C) Her interest in literature was inspired by (D) It has several divisions.

her parents’ work.

(D) Her workshops frequently attract over 185. What change was made to Ms. Hirota’s

30 writers. published novel?

. . (A) Undersea adventures were added.to

182. What is suggested about Ms. Hirota’s the story.

collection of short stories? (B) Amain character’s name was changed.

(A) It contains stories about ocean life. (C) It was published later than planned.

(B) It will be published next year. (D) It was given a different title.

(C) It was released in Japanese and

English.

(D) It includes an award-winning story.

183. In the first Web page, the word “regular” in

paragraph 2, line 3, is closest in meaning to

(A) symmetrical

(B) frequent

(C) acceptable

(D) invited

GO ON TO THE NEXT PAGE

aac ad

TEST3 104

Questions 186-190 refer to the following article, job application, and information.

102

Washington State Gets Fit

April 7—Throughout its 25 years in business,

Fitness National, Inc., which owns and

operates gyms throughout the northeastern

United States, has never extended its presence

to the west coast. That will change next month

when it opens two new gyms: one in Tacoma

and one in Spokane.

“We're excited to move into this territory,”

says Fitness National’s CEO, Lisa Tran. “If we

are successful in these two cities, then we will

continue to grow our business throughout

Washington and into Oregon.”

Both gyms will feature studios for group

fitness classes, state-of-the-art \_ fitness

machines, and indoor pools. Both locations

will be holding on-site job fairs for

prospective employees on Saturday, April 14.

Grand opening events are planned for both

gyms on May 12.

Fitness National, Inc.

Application for Employment

Name: Bernadette Okoye Date: April 14

E-mail Address: b.okoye@chjmail.com\_\_ Telephone Number: (253) 555-0173

¥or what position are you applying? Group Fitness Instructor

At which location would you like to work? Tacoma [| Spokane

Describe your reason for applying:

A friend of mine who works at an older Fitness National location told

me she really enjoys working there. | am currently employed part-time

at a dance studio and would like to add a few more instructor hours

into my schedule.

Describe your relevant experience:

| have taught beginner, intermediate, and advanced ballet classes at

Veloa Dance School for the past three years. Prior to this | taught

group dance workouts at Cadia Gym for two years. | also worked at

Cadia’s front desk, so | have customer service experience.

Please attach a résumé and reference list and submit to management at a Fitness National

location.

186.

187.

188.

Fitness National Group Fitness Classes

Exercise is more fun in a group! Our classes are open to

members at all levels of fitness and experience. You will

find these and other classes taught at all of our locations

across the United States. For a complete listing of classes,

see your local Fitness National gym’s Web page.

Basic Weights—Build strength through this guided weightlifting workout.

Groove and Move-—-Get a cardio workout while dancing to your favorite music.

Quick Cycle

Splash for Strength—--Tone your muscles safely with a low-impact workout in the pool.

Follow your instructor on a challenging ride on a stationary bicycle.

What is the purpose of the article? 189. What class would Ms. Okoye be most

(A) To describe the expansion of a qualified to teach?

business (A) Basic Weights

(B) To provide details about job openings (B) Groove and Move

(C) To announce the merger of two (C) Quick Cycle

companies (D) Splash for Strength

(D) To introduce a new corporate leader

190. What is indicated about all of the classes in

What does Ms. Okoye suggest in the the information?

application? (A) They are limited in size.

(A) She lives in Spokane. (B) They are for advanced students only.

(B) She studied at Veloa Dance School. (C) They include the use of music.

(C) She currently works for Cadia Gym. (D) They are taught at multiple gyms.

(D) She wants a part-time position.

What is most likely true about Ms. Okoye’s-

friend?

(A) She works in customer service.

(B) She does not live in Washington State.

(C) She was not able to update her

schedule.

(D) She helped organize a job fair.

GO ON TO THE NEXT PAGE

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TEST 3 103

Questions 191-195 refer to the following e-mails and form.

: To: a 2 o rc Emi Mizuno <emizuno@purpleworks. com> | oS

From: a of | Robert Callaway <reallaway @ hartwelltheater. com> | oS

Date: au October 10 \_ it =

Subject: \_ {TL Season tickets |.

; Dear Season Ticket Holder: a ;

Thank you for purchasing your subscription to the upcoming season of plays at the

Hartwell Theater. You should have already received your packet of tickets. Please contact

| us immediately if you have not.

Do you have a conflict for any of the performance dates? Only season subscribers have the

benefit of exchanging tickets for another performance. Exchanges must be made at least

one week prior to the original performance date and are subject to availability. If

-| exchanging for a higher priced performance or seating location, the price difference will be

charged to your account. Exchanges can be requested online by filling out a ticket

exchange form at www.hartwelltheater.com/ticket-exchange or by calling 555-0105

\_| Monday-Friday from 1-5 PM. Please note that the first time you choose to exchange

tickets for a performance, you will not be charged a fee. However, any subsequent

| exchanges will incur a $6.25 per ticket fee.

| We look forward to seeing you at the shows.

Sincerely,

Robert Callaway, Subscription Manager

( https: Hwww. hartweiltheater comiticket-exchange " ~ | >)

Ticket Exchange Form

Name: [EmiMizuno | E-mail: [emizuno@purpleworks.com|

Subscription Number: [ 36983 39 COC” Show: [The Mountain Calls

Performance Date January 14, 7:30 pm. | Seat Locations: | Row V, Seats 4, 5 is

Indicate your top four coins for alternate performances: OO

1. Date: | Seat Locations: | Row D D, Seats 1, 2 |

2. Date: Seat Locations: [Row F Seats 6,7 \_ | =

3. Date:

Seat Locations: |

Seat Locations: [ Row 8, Seats 15, 16 ly €

You will receive an e-mail confirmation within 24 hours of submitting this form.

104

191.

192.

193.

From:

To: | [ Emi Mizuno <emizuno@purpleworks.com>

[[ Robert Callaway <rcallaway @hartwelltheater.com>

| Date: | [ January 6 ”

Subject: | | Ticket exchange

| Attachment:| [ Tickets

LJLILILILI

|| Dear Ms. Mizuno:

log in to your account to view the charges.

| Sincerely,

Robert Callaway, Subscription Manager

\_| Hartwell Theater

-| We have received your ticket exchange form for the upcoming play, The Mountain Calls. I

am happy to confirm that tickets for your second choice were still available. Your new

tickets are attached to this e-mail. Please print them at home and present them on the

evening of the performance, Your old tickets are no longer valid and cannot be used.

| Because you have selected a comparable seating location, there is no price difference.

However, we will be charging your account the $6.25 per ticket exchange fee. You may

Thank you for being a season ticket holder. We look forward to seeing you at the show.

In the first e-mail, what is stated about

Ms. Mizuno’s tickets?

(A) They cost $6.25 each.

(B) They have already been sent.

(C) They are being held at the box office.

(D) They are for a 1:00 p.m. performance.

What is indicated about submitting a ticket

exchange request?

(A) It can only be done online.

(B) Only season ticket holders can do it.

(C) People with balcony tickets cannot do

it.

(D) It can be done on the day of the original

performance.

When will Ms. Mizuno most likely attend a

performance of The Mountain Calis?

(A) On January 15

(B) On January 16

(C) On January 18

(D) On January 20

194. What can be concluded about Ms. Mizuno?

195.

(A) She works in the theater industry.

(B) She cannot find her original tickets.

(C) She has canceled her subscription.

(D) She has exchanged tickets in the past.

What is the purpose of the second e-mail?

(A) To provide tickets

(B) To point out an error

(C) To inquire about season tickets

(D) To request a discount

GO ON TO THE NEXT PAGE

TEST 3 105

Questions 196-200 refer to the following e-mails and order form.

. From: — r eward@cornerbookshop.com \_ | :

— To: ee | jberte @bertebakery.com i :

: Subject: - [Your sign | :

Date [July 30. te

Hi Jacques,

The new sign outside your bakery looks great. I love the natural look of the wood, and

the gold lettering is beautiful. The new sign, combined with the freshly painted

storefront and new shutters, really makes Berte’s Bakery stand out.

I also plan to replace the sign above my shop door with a wooden sign. Could you tell

me where you had yours made? I was considering using Studio 9, which was

recommended to me by Devon at Q Apparel, but Studio 9’s signs definitely have a more

modern design. The rustic, vintage look of your sign would fit better with the aesthetics

here at Corner Book Shop.

Thanks.

Elias Ward

Owner, Corner Book Shop

E-Mail Message

From: jberte @bertebakery.com

To: eward @cornerbookshop.com

Subject: RE: Your Sign

Date: July 31

Hi Elias,

Thanks for your comments on our sign. We used Hedgerow Graphics. We also looked at

Studio 9 because all of their products were much less expensive than anything

Hedgerow offers. And they do offer wooden signs in various styles, some of which we

liked. But we ended up choosing Hedgerow because of its longer warranty period.

Although the wood used for any outdoor sign is treated with a protective,

weather-resistant coating, we wanted to have that extra protection Hedgerow provides

with its warranty.

Good luck!

Jacques Berte

Ts] 2

oI

aie

106

Order Form

Customer: Elias Ward, Corner Book Shop, 8 Main St., Haywood Village

Order Date: August 1

Description of order:

One exterior sign. Oak wood treated with Evertast Coating. Mariner blue wood stain,

gold lettering (text to read: Corner Book Shop). 152 centimeters wide by 45 centimeters

high. Changes to the order must be made by 5:00 p.m. on August 10.

Price: $495 (Paid in full, August 5)

Warranty: 1 year

Expected delivery: August 20

196. What is the purpose of the first e-mail? 199. What is indicated about the sign Mr. Berte

(A) To promote a business purchased for his bakery?

(B) To offer a suggestion (A) Itis larger than the sign ordered by

(C) To request information Mr. Ward.

(D) To extend an invitation (B) Itis under warranty for more than one

year.

197. According to the first e-mail, what was (C) It was delivered in August.

recently replaced at Berte’s Bakery? (D) It has blue lettering.

A) The shutters

‘e) The lighting 200. When will Mr. Ward most likely receive his

(C) The front door order?

(D) The staff uniforms (A) On August 1

(B) On August 5

198. What is suggested about Q Apparel? (C) On August 10

(A) It is next door to Corner Book Shop. (D) On August 20

(B) Its interior has been recently remodeled

by the owner.

(C) Its sign cost less than signs sold by

Hedgerow Graphics.

(D) It is decorated in a rustic, vintage style.

Stop! This is the end of the test. If you finish before time is called, you may go

back to Parts 5, 6, and 7 and check your work.

TEST 3 107